City of Anthony New Mexico



www,cityofanthonynin.com

The City of Anthony, NM is accepting applications for the following position:

MVD Clerk

Department: Motor Vehicle Division Reports to: MVD Manager FLSA: Hourly Full Time, Permanent

Pay Band: A3 (\$14.50 an hr.)

MINIMUM QUALIFICATIONS:

Candidate must possess a High School Diploma or equivalent, must have a valid driver's license with clean driving record and no felony convictions. Must pass a thorough background check. Four years work experience dealing with the public; or substituting successful completion of course work or training in office or motor vehicle division practices and principals for up to six months of the experience; or any equivalent combination of experience and training. Must demonstrate accurate typing and word processing skills. Fluent in English and Spanish languages.

Applicant must submit the following to be considered:

- 1. Letter of Interest
- 2. Resume
- 3. City of Anthony application
- 4. Three verifiable references

A complete job description is available at City Hall – 820 HWY 478, Anthony, NM or by contacting the City at (575) 882-2983 or website www.cityofanthonynm.com

Application deadline is **October 24, 2025** at **2:00 pm**. Packets may be submitted in person at 820 Highway 478, and Anthony NM 88021 or by email t bhidalgo@cityofanthonynm.org with subject line: **MVD Clerk**



Department: Motor Vehicle **Reports To:** MVD Clerk

FLSA Status: Full Time Classified

Approved Date: July 7, 2021

POSITION SUMMARY:

Under general supervision performs a variety of office support and technical tasks relating to motor vehicle transactions and collections. Processes motor vehicle titles, registrations, driver licenses, identification cards, road test, written tests, VIN inspections, and receives payments for services provided. Determines regulatory and procedural compliance and verifies data. Deals with the general public in person, by telephone and by letter. Files documents. Enters and retrieves information on computer. Assists in bookkeeping functions. Saves and preserves all motor vehicle records as required by the state department of motor vehicles. Performs other clerical and non-clerical duties as assigned.

ESSENTIAL JOB FUNCTIONS:

An employee in this position may be called upon to do any or all of the following essential functions. These examples do not include all of the duties, which the employee may be expected to perform. To perform this job successfully, an individual must be able to perform each essential function satisfactorily.

- Assists customers in person and over the telephone with questions relating to motor vehicle transactions. Performs all motor vehicle licensing functions in accordance with state motor vehicle department procedures.
- 2. Prepares, issues and processes motor vehicle titles, registrations, validations, and license plates. Examines documents submitted by customers for motor vehicle titles and registrations. Determines authenticity of documents. Issues appropriate license and registrations. Add and release security interest on motor vehicle titles. Maintains record accurately and securely.
- 3. Collects, handles, and accounts for motor vehicle fees. Balances accounts. Deposits daily collections in proper accounts.
- 4. Correctly determines fees. Collects and makes record of fees.

- 5. Maintains orderly files.
- 6. Process the imaging of title records by scanning records daily. Performs a variety of office support tasks, including answering the telephone, recording and forwarding messages, answering questions in person and/or over the telephone about motor vehicle issues, and enters data into the computer.
- 7. When necessary, assist MVD Manager in preparing the daily balance sheet by counting cash and adding checks. Collects handles and accounts for motor vehicle fees. Balances accounts. Deposits daily collections in proper accounts.

MINIMUM QUALIFICATIONS:

Must be 18 years of age or older. High School Diploma or equivalent. Poses a valid New Mexico driver's license with clear driving record in accordance with the City of Anthony, NM policy. Must pass a thorough criminal FBI fingerprint driven background check; citizen of the United States or alien work status documents pursuant to the Federal Immigration laws.

Any combination of education above the high school level, training and/or clerical experience totaling 2 (two) years is required.

Cash handling experience totaling 2 (two) years in any combination of training or on-hand experience is required.

Customer service or direct customer interaction experience totaling 2 (two) years is required.

Fluent in the English and Spanish languages is required.

SKILLS AND ABILITIES:

The requirements listed below are representative of the knowledge, skills, abilities and minimum qualifications necessary to perform the essential functions of the position

- Strong oral and written communication and interpersonal skills.
- Ability to maintain standards of conduct and be respectful.
- Ability to learn and apply procedures governing motor vehicle interactions.
- Proficient with computers and related software. Skill in accurately entering and retrieving data on computer.
- Ability to learn and apply computer codes, programs, and procedures relating to motor vehicle interactions
- Ability to proofread work and check computations for accuracy.

- Ability to operate a computer, cash register, scanner, calculator, telephone, fax machine, and printers.
 - Ability to read and examine documents for authenticity.
 - Ability to count currency and make correct change for cash transactions.
 - Ability to maintain orderly files.
 - Ability to accurately transcribe data from one source to another.
 - Skills in effectively dealing with people in a courteous and helpful manner in person and over the telephone.
 - Ability to establish effective working relationships with co-workers, supervisors, other public officials and the public.

PHYSICAL DEMANDS:

The physical demands and work environment characteristics described here are representative of those an employee encounters while performing the essential functions of the job.

Work is performed within a small office setting and must maintain harmony and encourage good working relationships with all co-workers and other government entities. Must occasionally lift books or boxes of paper weighing up to 20 pounds and occasionally lift equipment weighing up to 50 pounds with assistance. The mission of the City of Anthony's MVD is to serve all citizens of Anthony and surrounding areas in a courteous, professional and positive manner.

| Accepted this day of | , 21, by: |
|------------------------|-----------|
| Employee Printed Name: | |
| Employee Signature: | |
| Sunervisor: | |